

Announcement Letter on Counterfeit Product

Dear customers:

This letter is to inform you that it is confirmed the **COUNTERFEIT of SUPER-X No.8008 Clear** has been sold in the Chinese market which is not authorized by us. We issue this warning to all our valuable customers to avoid confusion and false purchase. We keep investigating counterfeit products, and highly recommend you confirming following considerations.

1. Concerned product: **SUPER-X No.8008 Clear (135ml)**
2. Differences between official product and counterfeit product:
 - ① Appearance: It is hard to find the differences but there are some differences such as printed words.

【Tube Front】



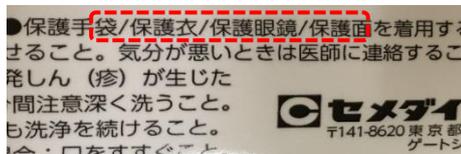
Top: Official
Bottom: Counterfeit

【Tube Back】

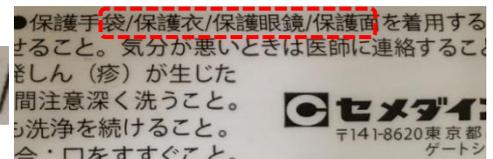


Top: Official
Bottom: Counterfeit

【Official Product】



【Counterfeit Product】



- ② Differences of properties and components
We found out that the properties and the components on counterfeit product are quite different from official product by our component analyses, and cured product is frailer than official one. Also, counterfeit product mainly consists of low molecular cyclic siloxanes, and it may cause electrical contact failure and may trigger serious issues.

CEMEDINE CO., LTD.

**GATE CITY OHSAKI EAST TOWER 18F 1-11-2, OSAKI, SHINAGAWA-KU,
TOKYO 141-8620, JAPAN**

Tel: +81 (0)3 6421 7411/ Fax: +81(0)3 6421 7415

3. Our suggestion:

As mentioned above, counterfeit products are still sold in the Chinese market. We strongly recommend that you purchase CEMEDINE products from our authorized distribution partners. If you cannot find whether official product or counterfeit product, or find suspicious products, please kindly contact following our sales offices.

Domestic (Japan)

Industrial Materials Sales & Marketing Department

CEMEDINE CO., LTD.

Tokyo: +81-3-6421-7278 (TEL) / +81-3-6421-7272 (FAX)

Osaka: +81-6-4964-5330 (TEL) / +81-6-4964-5333 (FAX)

Nagoya: +81-52-218-5316 (TEL) / +81-52-218-5336 (FAX)

China

CEMEDINE SHANGHAI CO., LTD.

+86-21-6070-1426 (TEL) / +86-21-6070-1428 (FAX)

4. Attention

When you purchase the CEMEDINE products from a gray market dealer or use counterfeit products, we cannot guarantee its chemical substances, specifications, and quality and are not responsible for any accidents and damages caused by the counterfeit product. Additionally, If the products cannot be verified as official products, we cannot provide the customers with the documents for chemical substances, non-use warranty for specified substances and so on.

We thank you for your kind attention, using CEMEDINE products and your continued patronage.

Sincerely,